



ST. FRANCIS HOUSING CRISIS CENTER
PORT IN THE STORM HOMELESS YOUTH CENTER
SOS STREET OUTREACH SERVICES



February 12, 2024

Dear Mr. Rock,

I wanted to take a moment to write to you to express my appreciation for our professional relationship with your company, ROCKIT Solutions. If you recall when we first met for a consultation you were so patient going through the itemization of what we were received for service and paying for with our previous provider. You were able to show me what was extraneous to our needs and how we could have excellent service without the cost of the bells and whistles we did not need. As a non-profit agency serving those experiencing homelessness in our community any dollars that can be redirected back into our programming is so important.

Years later I am even more pleased with the decision I made to switch our IT services to ROCKIT. You have proved to be not only a company that provides excellent services but also takes our mission to heart in your approach. You personally and all of your staff have taken time to know us as an agency and as people—not just company clients. Your team is consistently quick to respond, easy to communicate with and truly, they are delightful people. I have, and will continue to recommend ROCKIT Solutions to those I know.

Thank you, and your team, for your years of excellent service to our facilities. I look forward to working together for many more years to come.

Respectfully,

Judith Dembowski, MA
Executive Director
St. Augustine Society, Inc.

